

JIGAR PATEL

UX | Product Designer

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Senior Product Designer with 14+ years of experience delivering complex fintech, enterprise, and dashboard platforms, specialising in user-centred design, AI-driven experiences, and strategic UX leadership. Experienced in Figma, prototyping, design systems, and collaborating within agile delivery teams to translate business requirements into compelling, high-impact solutions. Adept at conducting user research, usability testing, and iterative design, ensuring alignment with business objectives, regulatory requirements, and customer needs. Proven record of mentoring design teams, influencing stakeholders, and delivering scalable solutions adopted globally.

CORE SKILLS

- **UX & Product Design:** User-Centred Design, Interaction Design, Design Strategy, Dashboard & Data Visualisation, AI-driven Interfaces, Complex Enterprise Applications
- **Research & Testing:** Usability Testing, User Interviews, Surveys, Journey Mapping, Persona Development, Quantitative & Qualitative Analysis
- **Design & Prototyping:** Prototyping & Tools: Figma (Design Systems & Component Libraries), Wireframing, Interactive Prototyping, Accessibility (WCAG), HTML/CSS/JS awareness
- **Collaboration & Leadership:** Agile/Scrum, Stakeholder Management, Mentorship, Strategic Decision-Making, Risk & Governance Awareness
- **Financial & Enterprise Expertise:** Fintech Platforms, Payment Processing Systems, Investment Platforms

EXPERIENCE

UX DESIGNER

JUN 2023 – PRESENT

Comelit PAC, Manchester, UK

- Designed enterprise access control dashboards and workflows, enabling administrators to manage building access and security systems efficiently.
- Facilitated user research sessions and stakeholder workshops to translate business requirements into intuitive interfaces.
- Designed and implemented an access control platform that improved administrator efficiency by 30%, reducing manual configuration errors and streamlining building security management workflows.

SENIOR UI/UX DESIGNER

AUG 2019 – JUN 2023

Volante Technologies, Pune, IN

- Designed and delivered low-code/no-code platforms and a global payment processing tool adopted by 100+ banks, enabling secure and efficient configuration of complex workflows.
- Led end-to-end product design for enterprise fintech systems, including wireframes, interactive prototypes, and scalable component libraries in Figma.
- Conducted discovery workshops, usability testing, and iterative design cycles to validate complex user workflows.
- Collaborated with product managers, engineers, and stakeholders in agile delivery teams, balancing business requirements, technical constraints, and regulatory compliance.
- Mentored junior designers and influenced design strategy, ensuring alignment with business goals and user-centred design principles.
- Delivered a global payment processing tool adopted by 100+ banks, which reduced transaction configuration time by 40% and improved workflow efficiency across enterprise banking operations.

KEY ACHIEVEMENT:

- Delivered globally adopted fintech platforms that improved operational efficiency and reduced errors across enterprise banking systems.
- Introduced design standards and component libraries, enhancing consistency and accelerating delivery cycles.

SENIOR UX DESIGNER

MAY 2018 – AUG 2019

Capgemini, Pune, IN

- Designed a platform for graphics designers to create and configure dashboards for vehicles worldwide.
- Developed intuitive workflows, prototypes, and interaction patterns for complex data visualisation.
- Collaborated with R&D teams to ensure compliance with technical, accessibility, and usability standards.

SENIOR UI/UX DESIGNER

DEC 2013 – MAR 2018

Pro Start Me Technology, Surat, IN

- Led end-to-end product design as sole designer, covering ideation, UX, UI, and front-end collaboration.

WEB DESIGNER

JUL 2012 – NOV 2013

Hostar, Surat, IN

- Created wireframes, layouts, and UI components following Material Design guidelines for web applications.

EDUCATION

MASTER OF SCIENCE IN BIOINFORMATICS

2010 – 2012

Sardar Patel University, IN

BACHELOR OF SCIENCE IN BIOINFORMATICS

2007 – 2010

Sardar Patel University, IN

PROFESSIONAL SKILLS

- AI: Figma Make v0, Google stitch, Lovable, GenAI
- Tools: Figma (Design Systems, Component Libraries), Miro, Jira, Confluence
- Front-end: HTML, CSS, SCSS, Bootstrap, Tailwind CSS
- Methods: Design Sprints, Service Design, Usability Testing, Accessibility Audits (WCAG)

ADDITIONAL STRENGTHS

- Senior UX/Product design expertise
- Experience with Figma, design systems, complex fintech platforms
- Agile delivery and stakeholder collaboration
- User research, usability testing, and iterative design
- Leadership, mentorship, and strategic thinking
- Exposure to AI-driven experiences and enterprise tools

RECOGNITIONS

- Shop Floor Appreciation Award, Mercedes Benz R&D India, 2019
- Runners up - Prarambh, 32 hrs startup challenge, IIM Udaipur India, 2016
- Runners up - CityNext Apphaton, 24 hrs, Microsoft, Surat India, 2014